White Paper

McAfee System Protection

Attackers and Their Tools: How McAfee Entercept Protects Servers

A McAfee Entercept White Paper

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Computer attacks against servers account for billions of dollars of damage each year. How do these attacks happen? What can businesses do to prevent them? This paper is intended to answer these questions by explaining the most common methods used to compromise servers and how McAfee® Entercept® prevents those attacks from succeeding.

I. The Attacker's Toolbox

Many tools and attack methods are available to today's attacker. The most common attacks targeting servers include:

- Worms
- Buffer Overflow Exploits
- Privilege Escalation Exploits
- Trojan Horses
- Rootkits
- Backdoors
- HTTP Exploits

Understanding each of these attack methods is essential to combating them.

1. *Worms*

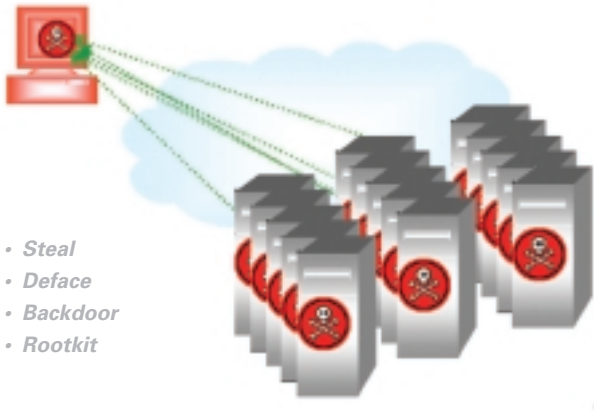
Worms are malicious programs that spread themselves automatically, as opposed to viruses, which are malicious programs that are spread by human intervention (inserting an infected floppy disk into a computer, double-clicking on an e-mail attachment, etc.) Recent worms such as Code Red and Nimda have caused billions of dollars of damage, cleanup costs, and loss of business. Lately, attackers are using worms more frequently, since they can do so much damage so quickly.

Worms are very dangerous for several reasons. First, they spread very quickly. Code Red infected over 100,000 machines in twenty-four hours. Second, they can generally perform any malicious activity the attacker desires if the worm is able to gain sufficient privileges. Third, they are becoming easier to develop, with worm-generating programs known to be circulating on the Internet.

A worm has three main parts:

- *Enabling Vulnerability*—The "hole" that the worm exploits in order to gain access to the system
- *Spreading Mechanism*—The method by which the worm chooses and communicates with its victims
- *Malicious Payload*—The actual damage that the worm does once it compromises a system

These three parts differ from worm to worm, but all worms have these three elements



2. *Buffer Overflow Exploits*

Buffer overflow exploits are one of the largest problems in computer security today. In all application programs, there are buffers that hold data. These buffers have a fixed size. If an attacker sends too much data into one of these buffers, the buffer overflows. The server then executes the data that "overflowed" as a program. This program may do any number of things, from sending passwords to Russia to altering system files, installing backdoors, etc., depending on what data the attacker sent to the buffer.

Programmers can prevent buffer overflows by checking the length of the data submitted to the buffer before storing it in the buffer. If the data is too large, it returns an error. Unfortunately, many programmers forget to check the length of the data before saving it to a buffer. Thus, applications contain a large number of "unchecked buffers," which are vulnerable to attack. Microsoft has released at least five bulletins in the past six months regarding unchecked buffers that

exist in their products. When a vendor (Microsoft® or any other vendor) releases a patch to stop these potential buffer overflows, the patch simply adds code that checks the length of the data before it saves it to the buffer. Thus, if a patch is available, a patch will prevent a buffer from being overflowed.

"[In 2001] there was a 33 percent increase in the number of organizations hit with buffer-overflow attacks..."

2001 Information Security Magazine Industry Survey

Buffer overflow exploits are such a large problem for several reasons:

- Buffer overflow exploits are very common. There are hundreds of known unchecked buffers that can be overflowed by hackers with more being discovered all the time. More than 50 percent of the CERT advisories deal with buffer overflow exploits.
- Buffer overflow exploits are easy to use. Anyone (ten-year olds and script kiddies included) can download buffer overflow attack code and follow a simple "recipe" to execute it. No advanced technical knowledge is necessary to run pre-written buffer overflow exploit programs.
- Buffer overflow exploits are very powerful. In many cases, the malicious code that executes as a result of a buffer overflow will run with administrator-level privileges, and therefore can do anything it wants to the server.

3. *Privilege Escalation Exploits*

Privilege escalation exploits grant administrator or root-level access to users who previously did not have such access. For example, an account exists on all Windows NT and 2000 servers called "Guest". This account, by default, has no password. Anyone can log on to the server using this "Guest" account and then use a common privilege escalation exploit called "GetAdmin" to gain administrator-level access to the system. Many other privilege escalation exploits exist, such as HackDLL and others. These exploits are very useful, since they allow anyone who has any level of access to a system to easily elevate their privilege level and perform any activities they desire.

4. *Trojan Horses*

In the oft-repeated story of the Trojan horse, invaders used something that was seemingly benign (a large wooden horse) as a vehicle to attack a fortified city. Similarly, the Trojan horses of the information security world are seemingly benign programs that attack computer systems.

Commonly, computer attackers replace key system files and/or programs with malicious versions. When these programs are executed, they perform their predetermined destructive activities, and users are powerless to stop them.

For example, an attacker could replace one of the Windows® operating system DLLs (Dynamically Linked Library) with a malicious version. DLLs are program files that Windows calls on to perform various tasks. An attacker may replace one of these DLLs with a Trojan horse version that does everything the normal DLL did, and a little more. That little more may be any number of things, from reformatting the hard drive to stealing credit card numbers, etc.

5. *Backdoors*

When attackers obtain root-level access to a server (using a buffer overflow exploit or a privilege escalation exploit, for example) they will want to do two things:

1. Install a backdoor
2. Cover their tracks

Backdoors allow attackers to remotely access a system again in the future. For example, the attacker may have used a particular security hole to get root-level access to a computer. However, over time, that particular security hole may be closed, preventing the attacker from accessing the system again. In order to avoid being shut out in the future, attackers install backdoors. These backdoors take different forms, but all allow an attacker to access the server again without

going through the standard login procedures and without having to repeat the attack that gave them access in the first place.

Many worms install backdoors as a part of their malicious payload. Code Red II, for example, installed a backdoor that provided access to the C and D drives of the compromised Web server from anywhere on the Internet. Other common backdoor programs are Netbus and BackOrifice, which allow attackers to remotely control a compromised server.

6. Rootkits

Rootkits are used to cover an attacker's tracks. If an attacker installs a backdoor or other malicious program, the system administrator may notice the new program and remove it, ending the hacker's ability to access the system in the future. The goal of a rootkit is to disguise the existence of malicious programs on a system.

By replacing certain system programs with modified versions of those same programs, rootkits mask the presence of backdoors or other malicious programs. For example, the UNIX program "ls" prints a directory listing of the file system. This would normally allow a system administrator to see files left by an attacker. The rootkit installs a modified version of "ls" that displays all the files and programs in the directory except the backdoor program and any other files left by the attacker. This effectively masks the evidence of the system compromise. Rootkits generally replace "ls" as well as many other operating system programs to cover their tracks.

7. HTTP Exploits

HTTP exploits involve using the Web server application to perform malicious activities. These attacks are very common and are growing in popularity because firewalls typically block most traffic from the Internet to keep it away from corporate servers. However, HTTP traffic, used for Web browsing, is almost always allowed to pass through firewalls unhindered. Thus, attackers have a direct line to the Web server. If they can coerce the Web server into performing malicious activities, they can access resources that would otherwise be unavailable.

New HTTP exploits appear quite frequently. Some recent exploits include the Unicode Directory Traversal Exploit and the Double Hex Encoding Exploit. Directory traversal exploits use strings like "../../../" to access directories outside the normal Webroot directory where Web content is stored. Since most Web servers will block URLs that contain "../" attackers circumvent this protection by using Unicode or hexadecimal encodings to represent the "../" pattern. By typing a properly crafted attack string into a Web browser, attackers can access other directories on the Web server. These other directories may contain confidential information, passwords or other sensitive files. By using an HTTP exploit, attackers can access these files easily through a standard Web browser. Other HTTP exploits allow attackers to execute programs, alter system information, access registry keys, and perform other malicious activities.

II. McAfee Entercept Protects Your Servers

McAfee Entercept protects servers from the types of attacks mentioned above as well as many others, including new attacks that have yet to be discovered. Examining McAfee Entercept's architecture and multiple layers of protection reveals how the product blocks these attacks.

McAfee Entercept resides adjacent to the operating system and intercepts system calls prior to their execution. If the call is determined to be an attack, McAfee Entercept blocks the call; otherwise, it permits the call to proceed normally.

McAfee Entercept is available in three agent versions: Standard Edition, Web Server Edition, and Database Edition. The Web Server and Database Editions include all the functionality of the Standard Edition as well as additional features specific to preventing attacks against Web Servers or Database Servers.

1. *McAfee Entercept Standard Edition*

The McAfee Entercept Standard Edition protects the most important part of any server: the operating system. All users and programs access the server through the operating system.

Resource Protection

The Standard Edition protects system resources (libraries, files, directories, user accounts) and prevents them from being altered. This protection is extremely valuable, since Trojan horses, rootkits, and backdoors alter the system resources in order to install themselves. By preventing alteration of these resources, the McAfee Entercept Standard Edition prevents the installation of these pervasive hacking tools.

Stopping Privilege Escalation Exploits

The Standard Edition also prevents privilege escalation attacks from succeeding. Privilege escalation attacks are very common, since they give ordinary users superuser-level (root or administrator) access to the server. The McAfee Entercept Standard Edition prevents these attacks from succeeding by preventing access to the files and resources necessary to alter privilege levels. Even new, previously unpublished privilege escalations can be stopped without knowledge of the specific exploit. This is possible since all privilege escalation exploits alter user privileges, and McAfee Entercept prevents such alterations.

Buffer Overflow Exploit Prevention

Buffer overflow exploits are the most common method of attacking servers today. These attacks can be downloaded and executed easily by very unsophisticated attackers, sometimes called "Script Kiddies." More than 60 percent of the CERT advisories deal with buffer overflow exploits, so preventing these very common exploits is critical. The McAfee Entercept Standard Edition is able to determine if code that is about to be executed by the OS came from a normal application or from an overflowed buffer. If the code came from a normal application, McAfee Entercept allows it to be executed. If it came from an overflowed buffer, it is blocked, and the buffer overflow exploit is thwarted. Thus, McAfee Entercept protects the server from being compromised as a result of the overflowed buffer. This protection is extremely important, since it stops the most common method of attacking servers.

Unknown Attacks

Most importantly, McAfee Entercept can prevent the aforementioned attacks using behavioral rules technology, rather than relying solely on individual signatures. This technology allows McAfee Entercept to stop new and previously unknown attacks without requiring signature updates to the product. For example, McAfee Entercept's rules to stop buffer overflow exploits from succeeding are not tied to a specific application or signature. Instead, McAfee Entercept can prevent buffer overflow exploits from succeeding, regardless of the application or buffer involved. Similarly, McAfee Entercept's resource protection protects against new attacks as well as against older, known attacks.

SecureSelect

McAfee Entercept provides three security modes: SecureSelect™ Warning Mode, SecureSelect Protection Mode, and SecureSelect Vault Mode. Each mode provides more security than the previous mode. Customers begin McAfee Entercept deployments in Warning Mode, then progress to Protection Mode and Vault Mode as they tune and tighten their McAfee Entercept installation.

2. *McAfee Entercept Web Server Edition*

The McAfee Entercept Web Server Edition (WSE) layers are:

HTTP Filtering

McAfee Entercept Web Server Edition includes an HTTP filtering layer that intercepts HTTP requests after they are decrypted and decoded (from any SSL encryption, Unicode encoding, or hex encoding) but before the Web server executes them. McAfee Entercept uses signatures at this layer to detect attacks against the Web server and other vulnerabilities. The value of this filtering was proven during the recent Code Red and Nimda worm attacks. McAfee

Entercept blocked both worms at the HTTP layer, before anyone knew anything about them. No signature updates were required, since McAfee Entercept's HTTP filtering protects against the abnormal requests that these worms used to attempt to penetrate the Web server. Neither Code Red nor Nimda infected servers that were protected by the McAfee Entercept Web Server Edition. This layer is the preferred place to stop attacks, since they are blocked long before the server can actually execute them.

Web Server Shielding

McAfee Entercept also employs Web Server Shielding to stop both known and unknown attacks from altering Web content or using the Web server as an attack tool. McAfee Entercept places the Web server application, its files, and its resources inside a conceptual steel vault. If the Web server attempts to access any resources outside that vault, McAfee Entercept blocks the attempt. Conversely, if any other user or process tries to access or alter the files or resources contained within the vault, McAfee Entercept blocks that access as well.

McAfee Entercept accomplishes this protection by defining a set of behavioral rules for the Web server. If the Web server attempts to do things that are not within its defined behavior, the attempt is blocked. This allows McAfee Entercept to protect against unknown, yet-to-be-discovered attacks. Instead of focusing on solely signature-based approaches like traditional IDS vendors, McAfee Entercept uses behavioral rules to define known, appropriate behavior. When a new attack is invented, it will, by definition, violate the McAfee Entercept rules that define appropriate behavior and will be blocked.

Signature-based approaches focus on how an attack works, trying to detect certain strings or other identifying information. This approach works, to some extent, for known attacks. However, if the attacker makes even minor changes to how the attack works, the previously written signatures no longer detect the attack.

McAfee Entercept focuses instead on what an attack does. Even if an attacker changes the how of an attack, the what remains the same: the attack does something malicious. McAfee Entercept's behavioral rules technology identifies attempts to perform malicious activities and prevents them from succeeding. This approach protects users against unknown attacks that are yet to be discovered.

Includes McAfee Entercept Standard Edition Protection Layers

The WSE includes all the functionality of the Standard Edition as well as additional levels of protection specifically tailored for Web servers.

3. McAfee Entercept Database Edition

The McAfee Entercept Database Edition layers are:

SQL Injection Protection

This feature of the McAfee Entercept Database Edition protects against a common threat to database security: SQL injection techniques. By entering cleverly-crafted SQL statements into a vulnerable application's data fields, attackers can access restricted data such as credit card numbers, delete private data, alter data, and even attack the other computers on the database server's network. The McAfee Entercept Database Edition prevents SQL injection attacks by validating SQL queries before they are processed by the database engine. Malicious SQL injection attempts are rejected and the database's integrity is preserved.

Specific Attack Prevention

This feature prevents attackers from disrupting the database. Dozens of known attacks exist that are designed to crash and/or compromise database servers. Using SQL Interception technology, McAfee Entercept blocks these attacks before they can cause any harm to the database.

Database Shielding

Database shielding protects databases and data from unauthorized access. Database shielding ensures that any process other than the database itself will not be able to access the database's execution environment, data, or settings. In addition, the database is prevented from accessing non-database resources. This prevents attackers from using the database to launch attacks against other targets. Database shielding provides a

protective envelope of operation that prevents both outside penetration and malicious use of the database server. As a result, both known and unknown attacks are prevented in realtime before they reach the database server and cause harm. Would-be intruders cannot access or modify operational parameters—even if they manage to gain privileged access to the server.

III. Summary: How McAfee Entercept Blocks the Bad Guy Tools

- *Worms*—McAfee Entercept stops a worm from infecting a server by blocking the worm's attempt to exploit vulnerabilities on the server.
- *Buffer Overflow Exploits*—McAfee Entercept prevents execution of code as a result of buffer overflows, preventing compromise of the server.
- *Privilege Escalation Exploits*—McAfee Entercept prevents privilege escalation exploits via its Resource Protection layer that prevents alteration of system resources.
- *Trojan Horses, Rootkits, and Backdoors*—McAfee Entercept prevents these very common attack tools from compromising servers by preventing change to system resources. Since Trojan horses, rootkits, and backdoors all attempt to modify system resources, McAfee Entercept prevents them from being installed.
- *HTTP Exploits*—McAfee Entercept's HTTP Filtering layer prevents HTTP exploits from succeeding by blocking malicious HTTP requests.

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